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October 15th, 2025

Subject: Update on Our Silverback Solar Product Line

Dear Valued Customers,

As part of our continued effort to strengthen our focus and ensure long-term success, RoofScreen has made the strategic decision to discontinue our Silverback Solar product line.

This change allows us to dedicate our full attention to what we feel we do best—delivering exceptional architectural products defined by design excellence, precision engineering, and quality manufacturing. While solar has represented a small part of our overall business, it required significant resources and operated within a market that differs from our core strengths.

We want to assure you that RoofScreen is here to stay. Our commitment to our customers, our products, and the relationships we've built remains as strong as ever. All existing Silverback Solar warranties remain fully valid, and our team will continue to provide technical support and assistance for existing projects. The only change is that we will no longer be taking on new solar projects moving forward.

We're deeply grateful for your trust and partnership over the years. This decision reflects our focus on long-term growth and our dedication to delivering the highest level of service and quality across our core product lines.

If you have any questions about your Silverback Solar system or future projects, please don't hesitate to reach out to our team at info@roofscreen.com or by phone at 831.421.9230.

Thank you for your continued confidence in RoofScreen. We look forward to supporting you for many years to come.

Sincerely,

A handwritten signature in blue ink that reads "nicole mazin".

Nicole Mazin
CEO | RoofScreen